

SOUTHERN SPRINKLER SYSTEMS, LLC

“Your Lawn’s Best Friend”

1180 North Coleman Road
Roswell, GA 30075-3404
Phone (678) 461-7922 Fax (678) 461-7921
www.southernsprinklers.com

Irrigation Maintenance Program

Dear Customer,

Whether a current customer of Southern Sprinkler Systems or just a homeowner, business, property manager or homeowner association that is looking for quality service when it comes to maintaining your irrigation system, we have a program that you will love! We offer an irrigation maintenance program that includes two scheduled maintenance visits per year with additional visits scheduled as requested.

Please take a moment to review the attached agreement. It explains in detail the services provided. Our “Initial” or “Spring” start up, “Winter shut down” and additional visits, together with our “priority promise”, are designed to protect your investment, both in the system itself and in your lawn and landscaping. A properly maintained irrigation system will also save you time and hassle as well as electricity and water, which are both very expensive. You will also have the peace of mind in knowing that licensed, insured and certified professionals are servicing your irrigation system.

The cost is simple and economical; \$150.00 for a system of up to four zones (plus \$15.00 for each additional zone, if applicable). For those systems with a pump or a well there is an additional charge of only \$50.00. Additional visits during the year can be scheduled, if requested, for as little as \$125.00 each. In addition, maintenance customers receive a sizeable discount on additional labor that is not available to non-maintenance customers.

We hope that you will decide to participate in the program. You can do so by simply signing and dating the attached agreement and either forwarding the original to us with your check, paying with a credit card through our website (www.southernsprinklers.com) or calling us at (678) 461-7922.

Thank you and we look forward to serving you for years to come.

Best regards,



Edward J. Klaas
Owner



Members of
Professional Landcare Network
American Backflow Prevention Association
Georgia Urban Ag Council
Greater North Fulton Chamber of Commerce
among others!

IRRIGATION MAINTENANCE AGREEMENT

between

Southern Sprinkler Systems, LLC (“Southern Sprinklers”)

and

[REDACTED] (“Customer”)

- 1) **Proposed Work.** The following agreement is for the maintenance of the irrigation system located at **[REDACTED]** (the “System”).
- 2) **Period of Maintenance.** Southern Sprinklers shall perform maintenance on the System in accordance with the terms and conditions of this agreement for a period of one (1) year beginning from January 1 of the year of this agreement and from January 1 of each subsequent year of renewal.
- 3) **Description of Services.** Southern Sprinklers will provide two (2) maintenance visits per year; the “Initial” or “Spring” start up and the “Winter shut down”. The “Initial” or “Spring” start up visit will involve turning on the System, checking all components for problems such as leaks or breaks, cleaning and/or adjusting all heads, nozzles and valves and programming the controller. The “Winter shut down” visit will involve checking the System for problems as well as turning off and “winterizing” the System to prevent freezing of valves, heads, pipes and any other components, as applicable. Southern Sprinklers will inform Customer of any problems or suggested upgrades to the System. Customer will be notified in advance of the “Initial” or “Spring” start up visit. The “Winter shut down” visit will take place in late fall and Customer will be notified upon completion by way of a note in the mailbox.
- 4) **General Provisions.** Southern Sprinklers agrees to complete the work listed above in a timely and professional manner. Upon acceptance of this agreement Customer will be given our “Priority Promise” that guarantees a five (5) working day response for additional work from the moment we receive Customer’s authorization. If Southern Sprinklers fails to respond within the aforementioned time, Customer’s first hour of labor shall be free of charge. At Southern Sprinklers’ discretion, minor repairs may be made to the System and are considered pre-approved as long as they total less than \$150.00. Customer must approve any repair over \$150.00 prior to commencement of work. Any additional work performed during the two maintenance visits or any Customer requested service visit that is not covered by warranty or included in this agreement shall be billed at the prices below.

Rates: Labor: \$125.00 per hour
Parts: List Price +10%
Additional visits: Minimum of \$125.00 per visit

Southern Sprinklers will work with Customer to schedule all other larger repairs, additions, or renovations to take place on the earliest available date and at the prices agreed upon by both parties for such work.

- 5) **Automatic Renewal.** This agreement will automatically renew each year unless thirty (30) days prior notification is given by either party to cancel. Southern Sprinklers has the option to increase its rates after the initial year of this agreement with the consent of Customer.
- 6) **Cost of Annual Services.** The cost of annual services covered by this agreement as explained above is US\$ **[REDACTED]** per year for Customer’s **[REDACTED]**-zone system **with / without** a pump.

ACCEPTANCE:

CUSTOMER

[REDACTED]
/ /201

DATE

Ed Klaas

SOUTHERN SPRINKLER SYSTEMS, LLC



Southern Sprinkler Systems, LLC
1180 North Coleman Road, Roswell, GA 30075-3404
Phone (678) 461-7922 Fax (678) 461-7921
www.southernsprinklers.com